

# Healthcare Redefined

## 4 Trends to be aware of

Trends that are transforming health care also will have a significant impact on workforce planning.



### Hospitals and health care systems continue to struggle with economic stability.

More than a third of hospitals are expected to end 2021 with negative margins. Reestablishing economic sustainability will be a long-term process.

### The future of behavioral health will look markedly different from its past.

Hospitals and health systems quickly scaled remote care platforms to improve access to behavioral health and encouraged employees to seek help when needed, and public and private insurers changed remote care reimbursement policies, paying for services previously denied.



### Diversity, equity and inclusion starts at the top.

96% of hospitals report a commitment to fostering diversity and inclusion strategies. Health care organizations need to ensure that their governing boards, C-suites and workforce include a diversity of race, ethnicity, age, gender, sexual orientation, skill sets, thought and abilities.



### Technology will play a pivotal role in new care models.

Consumers tried telehealth and liked it. So did providers. Pre-pandemic, the annual revenues of U.S. telehealth leaders totaled about \$3 billion. McKinsey & Company predicts as much as \$250 billion of current U.S. health care spending potentially could be virtualized.

